

Admn. Section
Corporate Office
Bharat Sanchar Bhawan
New Delhi



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. BSNL/Admn.I/30-6/15

Dated: October 23rd, 2015

To

All Chief General Managers
Bharat Sanchar Nigam Limited.

Sub: Inordinate delays in settlement of medical claims of retired employees.

It is being reported from various quarters including employees Unions that settlement of claims of retired employees is delayed unreasonably. As per the guidelines issued vide letter No. BSNL/Admn.I/1(Pt.) dated 23rd August 2006, it is clearly laid down that all controlling offices of BSNL shall ensure that all indoor expenditure reimbursement claim preferred by retired employee is settled within a maximum period of one month. Some of the aggrieved retired employees are posting their grievances on Public Grievance portals of PMO, Central Government and DOT.

It is requested that grievances of retired employees are timely redressed and intimated to the retired employees so that they are not forced to seek redressal of their grievances through Public Portals.

(Ashutosh Gupta)
Deputy General Manager (Admn.)

Copy for information to:

1. GM (Coordination), BSNL Corporate Office