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(भारत सरकार का उद्यम)  
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**IMMEDIATE**

**सुजाता तपन रे**

निदेशक (एच.आर.)  
बी.एस.एन.एल. बोर्ड

**Sujata T. Ray**  
Director (H.R.)  
B.S.N.L Board

No.40-06/2015-Pen(B)

Dated October, 2015

Dear Shri

As you are aware, this office has issued circulars / instructions to all the circles from time to time for prompt settlement of pensionary benefits to retired/retiring employees. In this regard, your kind attention is invited to circular issued on 2.3.2015 by which CGMs of all the circles were requested to nominate an officer of the rank of Deputy General Manager, by name, who will be overseeing the timely submission of pension cases to CCA. The said Dy.GM level officer will also hold monthly meetings with the concerned CCA to sort out all the problems being confronted in timely settlement of pension cases, including outstanding ones. However, surprisingly, no intimation with regard to the action taken in this regard has so far been received from your office which does not speak well of the manner in which pension cases are being attended to. Accordingly, there is an urgent need to review the issues afresh and fix responsibility wherever such nomination of nodal officer has not been done and appropriate necessary measures are not being taken to settle pension cases in a time bound manner.

2. Accordingly, as an immediate measure, you may nominate a Nodal/Coordinating Officer as requested earlier in para 2( vi) of this office letter of even no. dated 02.03.2015 and accomplish this task without any further delay. The strict compliance of instructions under reference issued by this office by all the SSAs of your circle may kindly be ensured so that unsettled cases of pension receive due priority.

3. Further, I would like to intimate you that, DOT has recently brought to the notice of CMD that as per reports received from various CCA offices for the month of May 2015, out of the 1533 cases received by them, only 1139 cases, complete in all respect, were received from BSNL. The reports received from CCA offices of Bihar, Maharashtra, Orissa, Rajasthan, West Bengal, UP(W) and Delhi indicate that cases received from them are partial and incomplete which are to be sent back to circles for rectification by the concerned CCA offices. DoT has accordingly expressed deep anguish over this, pointing out that all these Pension cases should have been received at CCA Offices in complete form, six months prior to the date of retirement of the concerned officials, as per the standing instructions, on the subject.

Contd...2/-

