

Admn.I Section  
Corporate Office  
Bharat Sanchar Bhawan  
New Delhi



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. BSNL/Admn./14-7/09

Dated: July 7, 2010  
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OFFICE ORDER

Sub: BSNLMRS – Guidelines for reimbursement of cost of appliances –  
Reimbursement of cost of Hearing Aids.

Ref: Order No. BSNL/Admn./1 dated 23<sup>rd</sup> December 2003

Reimbursement of cost of Hearing Aids under outdoor treatment was under consideration. The Competent Authority has now decided that the reimbursement of Hearing Aids may be allowed subject to following conditions:

**Cost of Hearing Aids:**

1. One-sided Hearing Aid – Rs. 10,000/-
2. Bilateral Hearing Aid – Rs. 20,000/-
3. Digital Hearing Aid – Rs. 30,000/-

- a) Cost of Hearing Aids mentioned at Sl. No. 1 & 2 above may be reimbursed within the annual ceiling of outdoor limit under BSNLMRS.
- b) Cost of Digital Hearing Aid is reimbursable on the basis of recommendation from three ENT experts. Out of three ENT experts, There should be one ENT specialist from a Govt. Hospital/ BSNL Empanelled Hospital.
- c) Regarding Digital Hearing Aid, 50% of the cost of the machine shall be borne by the employee and 50% by BSNL.
- d) 50% cost borne by the employee can be claimed as part of annual outdoor ceiling limit to the extent it is available.
- e) 50% of the cost borne by BSNL will be as per the rates prescribed by CGHS for such appliances.

- f) Replacement of Hearing Aid shall be allowed after the average life of 5 (five) Years on the basis of a condemnation certificate from a technical expert and on approval of a ENT specialist.
- g) In case of a child below 12 years Hearing Aid may be replaced, if damaged after 3 (three) years of its purchase on the basis of a condemnation certificate from technical expert and on approval of a ENT specialist of a Govt. Hospital.
- h) The benefit is not extendable to the optees without voucher as it is a case of reimbursement under BSNLMRS outdoor treatment.

  
( J. P. Meena )

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To

- 1. All CGMs, BSNL
- 2. PPS/PS to CMD/All Directors, Executive Directors, BSNL
- 3. All PGMs/GMs, CS & GM (Legal), BSNL CO

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