ALL INDIA BSNL PENSIONERS' WELFARE ASSOCIATION

[Regd. T 1833/09]

Central Head Quarters

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Dated 15-5-2020

To Shri P K Purwar, CMD, BSNL, New Delhi

> Sub: Medical Policy- modification - review- request for: Ref: Office Order No. BSNL/Admn.-1/15-12/18 dated 08-05-2020

We regret to note that BSNL adopts a very negative attitude towards its retired employees with regard to their medical care. Latest example is the modification of the Medical Policy as conveyed through the OM dated 8-5-2020, referred to above.

Number of retirees opted for 'with voucher scheme' because they incur a huge amount every month for treatment for age related problems like BP, Diabetes, Heart problems, Cholesterol, Kidney problems etc which require constant medication. Reduction in entitlement to 15 days Pay virtually denies them the medical care at the old age. It is just oppose to what the Hon'ble Prime Minister has asked all to take care of the elderly persons. Many of the empanelled hospitals refuse to continue the contract as huge amount is due from BSNL. All over India many hospitals are reluctant to admit retired BSNL staff. Result is that the retired employees are denied proper medi-care. The OM referred above simply repeats three options available to Retirees. You are aware that those pensioners who migrated to CGHS are still waiting for reimbursement of the premium amount they paid to CGHS as BSNL CO has not released sufficient funds to Circles.

Another option made available to Retirees is the monthly allowance of Rs 1000 without voucher. BSNL Circles have not paid the said allowance for more than two years for want of funds. Issuance of such vain orders by Corporate Office without allotting funds is nothing but a mockery. The pensioners cannot appreciate or enjoy such fantasy or mirage.

Our Association requests you to kindly review the policy and

- a) Restore the conditions for 'with voucher scheme'
- b) Allot funds to clear all bills from the empanelled hospitals
- c) Allot sufficient funds to clear all medical claims with voucher from Pensioners for outdoor treatment
- d) Ensure immediate reimbursement of fees paid by Retirees to CGHS
- e) And ensure full payment of quarterly allowance to the pensioners @ Rs 1000 per month.

Yours faithfully,

General Secretar