



# ALL INDIA BSNL PENSIONERS' WELFARE ASSOCIATION

Central Head Quarters [ Regd. No. T 1833/09 ]

Identified & Registered under 'Pensioners Portal'

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Date:31 /12/2024

To

The Controller General of Communication Accounts (CGCA),  
Department of Telecommunications,  
Sanchar Bhawan,  
New Delhi - 110001.

And

The Managing Director & CEO,  
Canara Bank, Corporate Office,  
No. 112, J C Road,  
Bangalore - 560002.

**Subject:** Immediate Resolution of Non-Credit of Pension for BSNL Pensioners Holding Accounts with Canara Bank

Respected Sir/Madam,

We wish to draw your attention to a critical issue affecting thousands of BSNL pensioners across **Andhra Pradesh, Tamil Nadu, Karnataka, Kerala, Maharashtra, and other states**. These pensioners, who hold accounts with Canara Bank, have not received their pensions despite the timely release of funds by the respective CCAs.

**On enquiry with concerned bank authorities, it is revealed that there have issues related data mismatches during data transfer from SBI servers to Canara Bank , and server problems**

Pensioners in multiple states are affected, resulting in severe distress, particularly for senior citizens entirely dependent on their pensions. This delay has caused undue hardship to pensioners.

**We earnestly request your intervention to resolve the issues promptly and Strengthen the interactive machinery between CCAs and Banks to prevent the recurrence.**

We hope and trust that this matter is treated with the urgency it deserves.

Yours sincerely,

**V. Vara Prasad**  
General Secretary,