



# ALL INDIA BSNL PENSIONERS' WELFARE ASSOCIATION

Central Head Quarters [ Regd. No. T 1833/09 ]  
Identified & Registered under 'Pensioners Portal'

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Ms. Anuradha Joshi Durgapal  
CGCA New Delhi.

Respected Madam,

CCA Tamilnadu is disbursing nearly 52000 pensions on monthly basis. Every month around 3500 DLC wanting cases are found to be on record in Tamilnadu CCA.

The DLC updation into Sampann as and when submitted after stoppage of pension is also getting affected with delays due to shortage of staff. The payment of arrears of pension for the intervening period is also subject to delays.

Payment of FMA is getting delayed. The payment of arrears of FMA for the period from the date of effect to date of sanction is pending for quite a long time.

There have been lot of discrepancies in data in the course of migration from post offices to Sampann. This has resulted in short drawal of pensions for months.

Another issue requiring attention is release of Mapping letters in respect of CGHS migration. Delay here causes difficulty to pensioners seeking migration if time gaps are more between surrender of old BSNL Medical card and receipt of new CGHS card. Even though the letters are sent by pensioners, the instances of missing of few such letters are noticed.

All these issues are raising the anxieties in the minds of concerned pensioners.

The Govt's motto of "ease of living of pensioners" is requested to be implemented.

The post of CCA, Tamilnadu is vacant and CCA Karnataka is on additional charge which may perhaps be another reason affecting on the efficiency of such a major circle. Staff Shortage is considered to be the major impediment in the entire event of procedures.

The above status has been brought to your kind notice with a hope that it will receive due attention for improvement.

With Regards

Yours Sincerely,

(V Vara Prasad)  
General Secretary